



LIMITED WARRANTY

- **Intek** Corporation warrants its products against defects and workmanship for 12 months from the date of shipment providing such products are properly applied, used and maintained.
- Intek does not warrant any product against damage for corrosion, contamination, misapplication, improper specification or operating conditions beyond our control.
- The terms of this warranty are the exclusive terms available to any person. No person has authority to bind Intek Corporation to representation or warranty other than this warranty.
- Intek is not liable for incidental or consequential damages resulting from use of the product whether a claim for damages is based upon warranty, contract negligence or other default.
- Parts manufactured by **INTEK** Corporation which prove to be defective will either be repaired or replaced, at the option of **INTEK** Corporation.
- Should electrical or mechanical repair become necessary during the warranty period, send the defective part or the complete product, postage or freight prepaid, to **INTEK** Corporation at the address below. You must also reference the model number and serial number indicated on the data plate affixed to each unit.

Return Policy

1. Prior approval is needed when returning any unused product for credit. Return all material Freight Prepaid. Call Intek Corporation at 800-387-8559 for a Return Material Authorization (RMA) number before returning any item for repair or replacement. The following information is needed to process a returned heater expeditiously:

- Customer Name
- Contact Name
- Part Number
- Quantity
- Reason for return

Customer account number
Phone Number
P.O. number
Application information

2. Stock heaters and accessories which have not been used or modified can be returned to the plant for a 20% restocking charge.

- This warranty does not include labor, travel or other expenses of a service technician to repair or replace parts.
- This warranty does not apply if the damage occurs because of accident, improper handling or operation, shipping damage, abuse, misuse, ordinary wear, corrosion, or unauthorized repairs made or attempted.
- There is no warranty on parts not manufactured by **INTEK** Corporation other than the manufacturer's warranty, if any.

All warranties, expressed or implied, continue for one year from the date of original purchase. This warranty does not cover liability for incidental or consequential damages for any cause whatsoever.